Exhibit A

Annual Mental Health and Substance Use Benefits Compliance Report Non-Quantitative Treatment Limitations

Carr				

A. Insurer Name:	B. Date:	1-Mar-21		
C. Contact Name:	D. Telephone Number:		E. Email:	

Part 1. Providing a description of process used to develop and select criteria used to select Medical Necessity Criteria and a description of all the NQTL's applied to Mental Health, Substance Use Disorders and Medical/Surgical Benefits; see attached - Table 5 See Attached Table 5

1							
	Description of All NQTL's & All Medical Necessity Criteria Used 8						
	Non-Quantitative Treatment Limitations Medical Necessity Crit			Medical Necessity Criteria	ria Used & Developed		
	Mental Health	Substance Use Disorder	Medical/Surgical	Mental Health	Substance Use Disorder	Medical/Surgical	
Pre-Authorization & on-going Auth. Review							
process:							
Concurrent Review Process:							
Retrospective Review Process:							
Emergency Services Process:							
Pharmacy Services Process:							
Rx Formulary Design & Management:							
Case Management Services & Medical							
Management of Specific Benefits:							
Process for assessing new technologies & treatments:							
destricits.							
Network Adequacy, provider network standards							
and reimbursement rates:							
Exclusions for failure to complete course of							
treatment:							
Restrictions that limit duration or scope of							
benefits for services:							
Restrictions on provider billing codes:							
Method for determining usual, customary and reasonable charges:							
reasonable charges:							

Part 2. See Attached

Disclosing a results analysis of all Evidentiary Standards, processes, strategies and other factors used in the development and qualification of each criteria used in the assessment of Medical Necessity and each NQTL applied under Mental Health, Substance Use Disorder and Medical/Surgical Benefits. Identifying any and all evidentiary standards and which are qualitative or quantitative in nature.

If there are no evidentiary standards being applied to support a specific criteria or factor, please provide a clear description of that criteria or factor; see attached - Table 5

Part 3. See Attached

Provide all NQTL Comparative Analyses and results both "As-Written" and "In-Operation" (actual outcomes experienced from each NQTL) between MH, SUD and Med/Surg benefits, demonstrating that the Mental Health and Substance Use Disorder benefit practices are comparable and being applied no more stringently than to the equivalent Medical/Surgical benefits; please ensure that this summary includes all Six (6) Classifications: (1) In-Patient/INN (2) Out-Patient/INN (3) In-Patient/OON (4) Out-Patient/OON (5) Emergency Services (6) Pharmacy Services.

*Note: The MHPAEA regulation states, "Disparate results alone do not mean that the NQTLs in use do not comply with these requirements." 78 Fed. Reg. 68240, 68245.

Part 4. See Attached

Disclose information to sufficentl	v demonstrate	consistent com	nliance with Sec	38a-477ee(h) (3) (F)

Part 5. CERTIFICATION	See Attached		
THE FOLLOWING CERTIFICATION MUST BE C	OMPLETED BY AN OFFICER OF THE C	OMPANY	
,			
(Printed Name)	(Title of Officer)		
of	, herby acknowle	edge that the information that he/she	
(Company)			
nas provided is true and accurate on this	day of	and that he/she has the authority to execute such instru	ment.
Signature of Corporate Officer			
		(Signature)	
		(Print Name)	